



## Your pet's welfare is our priority

Qantas Freight understands your pet is an important member of the family, and that just like people, pets need to travel as quickly and comfortably as possible.

That's why we offer Q-GO Pets.

With a comprehensive network we will ensure your pet travels on the most direct route.

We have dedicated pet waiting areas at most of our major ground handling facilities, and a team of caring and attentive handling staff.

We give you peace of mind knowing your pet will receive a high level of care both on the ground and in the air.

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### **Timely lodgement and delivery of your pet**

Minimise waiting time on the ground to assist maintaining pet composure

### **Specialised attention and handling on the ground**

Maintains the welfare of the pet with high level of care around handling

### **Market leader in Australia and far reaching global partner network**

Move your pets to almost anywhere in Australia and to more than 480 international locations

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# Q-GO Pets features

## Key product features

|                              |   |
|------------------------------|---|
| <b>Priority space access</b> | Yes. However there is limited capacity on selected flights for pets |
| <b>Booking required</b>      | Yes.  |
| <b>Money back guarantee</b>  | No.   |
| <b>Cancellation policy</b>   | No.   |

## Handling

|                            |   |
|----------------------------|---|
| <b>Booking time</b>        | As per published standards at port of origin.*  |
| <b>Acceptance time</b>     | As per published standards at port of origin.*  |
| <b>Delivery time</b>       | As per published standards at port of destination.*   |
| <b>Dedicated labelling</b> | No.   |
| <b>Dangerous Goods</b>     | Yes.  |
| <b>Online tracking</b>     | Yes. Registered users at <b>qantasfreight.com</b> can monitor pets at important steps of their journey. |
| <b>Freight monitoring</b>  | Dedicated veterinarian available by prior arrangement.  |

\* Visit **qantasfreight.com** for more information.

## Equipment and facilities

|                                 |   |
|---------------------------------|---|
| <b>Dedicated pet containers</b> | Containers that meet IATA standards are available at selected domestic terminals by prior arrangement. For international pet movements please contact a specialty pet or animal transport agent for assistance. |
| <b>Ambient waiting areas</b>    | Available at selected ground handling facilities.   |

### Important Information

For booking, acceptance and delivery times please visit **qantasfreight.com**

### Contact Qantas Freight

When you next consider arrangements for moving goods, we welcome the opportunity to understand your freight requirements.

For more information please visit **qantasfreight.com** or contact your local Qantas Freight Sales Representative.