



Valet Express Application

When speed matters

If you are a Qantas Frequent Flyer and you require an even faster method of drop off and delivery, then consider becoming a Qantas Valet Express member.

As a Qantas Valet Express member your details are already stored with us, so you don't need to pre-book and there's no paperwork. You simply drive in, pick up your docket at our dedicated counter, check-in and proceed to your flight.

Arriving home is even easier.

As payment is processed in advance, you just collect your keys, and drive away!

To join Qantas Valet Express, please complete the attached form and hand in your application to any of our Qantas Valet staff at any of our Valet locations in Adelaide, Brisbane, Melbourne, Perth and Sydney T3 domestic terminals.

Remember there is no need to reserve a valet parking space, just drive up and leave the rest to us.

Qantas Valet Parking at Adelaide, Brisbane, Melbourne and Sydney Domestic Terminal 3 is operated by Equity Valet Parking Pty Ltd (ABN 73 129 112 894)

Qantas Valet Parking at Perth is operated by Perth Valet Parking Pty Ltd (ABN 31 137 002 478).

Qantas Valet Parking at Sydney International Terminal 1 and Sydney Domestic Terminal 2 is operated by Secure Central Sydney Pty Ltd (ABN 15 115 997 530).

*Subject to the Terms and Conditions of the Qantas Frequent Flyer Program.

Qantas Valet Express Terms and Conditions

1 All vehicles are parked at the owner's risk.

2 Definitions and interpretation

'Airport' means the airport at which the Services are provided.
'Contractor' means Equity Valet Parking Pty Ltd (ABN 73 129 112 894) with relation to Adelaide, Melbourne and Sydney Domestic Terminal 3 and Perth Valet Parking Pty Ltd (ABN 31 137 002 478) with relation to Perth and Secure Central Sydney Pty Ltd (ABN 15 115 997 530) in relation to Sydney International Terminal 1 and Sydney Domestic Terminal 2.

'Credit Card' means a valid credit card issued by an Australian bank or other financial institution in the name of the Customer, which credit card is provided by the Customer to Qantas/Contractor for the purposes of **clause 8.1**

'Customer' means a person who is flying on Qantas services and who procures the Services.

'Fees' means those fees set from time to time by Qantas in respect of the Services.

'Qantas' means Qantas Airways Limited and its subsidiary airlines.
'Qantas/Contractor' means Qantas, and/or its Contractor, who provides the Services as appropriate.

'Services' means the services offered from time to time to Customers known as Valet Express Services, including the moving and parking of the Vehicle and any other services in respect of the Vehicle agreed to from time to time by Qantas/Contractor such as cleaning of the Vehicle.

'Terms and Conditions' means the terms and conditions set out in this document, as varied by Qantas from time to time.

'Vehicle' means the motor vehicle which the Customer delivers to Qantas/Contractor for the purposes of receiving the Services under these Terms and Conditions. Words importing natural persons include partnerships, bodies corporate, associations, governments and governmental and local authorities and agencies. A reference to a party includes its executors, administrators, successors and permitted assigns. A reference to these Terms and Conditions includes a reference to the document as altered or replaced from time to time by Qantas.

3 Valet services

Qantas/Contractor will provide all Services agreed between the Customer and Qantas/Contractor subject to these Terms and Conditions.

4 Fees

The Customer agrees to pay all applicable fees.

5 Authority in respect of the vehicle

The Customer authorises Qantas/Contractor to do every act, matter and thing that Qantas/Contractor considers desirable or necessary for it to provide the Services in respect of the Vehicle, including: (a) entering the Vehicle; and (b) moving the Vehicle (including to any location outside the airport); and (c) adjusting driver seat position/mirror position for safety purposes, for any purpose Qantas/Contractor considers desirable or necessary.

6 Authority to release vehicle

6.1 The right to release the Vehicle

The Customer authorises Qantas/Contractor to grant access to the Vehicle or release the Vehicle to any person who produces evidence satisfactory to Qantas/Contractor that that person is the owner or has authority or is entitled to possession of the Vehicle.

6.2 The right to retain the Vehicle

Qantas/Contractor may retain the Vehicle until: (a) all Fees due in respect of the Vehicle are paid, either in cash or by Credit Card (pursuant to clause 8.1); and (b) in circumstances where clause 6.1 applies, it is satisfied that the person is entitled to possession.

6.3 Damages

The Customer releases and agrees not to hold Qantas/Contractor liable for delivering the Vehicle to any person, provided clause 6.1 is satisfied.

7 Lien and Abandonment

7.1 Acknowledgment

Further to clause 6.2, the Customer acknowledges that Qantas/Contractor has an equitable lien in respect of the Vehicle and all goods in or attached to the Vehicle ('Lien'), for all Fees due and unpaid in respect of the Vehicle under these Terms and Conditions.

7.2 Exercise of Lien

The Customer agrees that Qantas/Contractor, at its discretion, may exercise the Lien in respect of any due and unpaid Fees and may retain the Vehicle and/or any goods in the Vehicle and serve notice on the Customer requiring immediate payment of the Fees.

7.3 Power of Sale

If the Fees have not been paid within 90 days of Qantas/Contractor providing notice to the Customer, Qantas/Contractor, after making reasonable attempts to contact the Customer/owner, may sell the Vehicle and/or the goods in the vehicle and apply the proceeds in the first instance to the satisfaction of the Fees due and unpaid and the costs of exercising the right of sale.

7.4 Proceeds of Sale

Any balance of the proceeds of the sale will be returned, where possible, to the Customer/owner.

8 Credit Cards

8.1 The provision of the Credit Card

The Customer agrees to provide Qantas/Contractor with the number of the Customer's Credit Card for the purposes of charging that Credit Card in respect of all Fees payable for Services provided under these Terms and Conditions. The Customer further agrees to provide such additional Credit Card or cards where the Credit Card referred to above is cancelled or where Qantas/Contractor reasonably makes a request to that effect.

8.2 Authorisation

The Customer authorises Qantas/Contractor to charge the Credit Card in respect of all Fees and amounts payable from time to time under these Terms and Conditions in respect of the Vehicle.

8.3 Warranty

The Customer warrants that the Credit Card is issued in his or her name and that he/she is responsible for all amounts credited to that Credit Card for Services performed, or that in the case of the Credit Card being a joint Credit Card, the named persons will be jointly and severally liable for the amounts credited to the Credit Card.

9 Liability

9.1 Statutory liability remains

Notwithstanding the other provisions in this clause 9 and anything else in these Terms and Conditions, Qantas/Contractor does not exclude or limit the application of any provision of any statute (including the Trade Practices Act 1974) where to do so would: (a) contravene that statute; or (b) cause any part of this clause to be void.

9.2 Exclusion of all other warranties

Qantas/Contractor excludes all implied conditions and warranties except any implied conditions or warranties the exclusion of which would contravene any statute or cause any part of the clause to be void ('Non-excludable Condition').

9.3 Limitation of implied warranties

Qantas/Contractor's total cumulative liability for breach of any Non-excludable Condition in respect of any Service supplied under these Terms and Conditions that is not of a kind ordinarily acquired for personal, domestic or household use or consumption is limited, at Qantas/Contractor's option, to: (a) supplying the Services again; or (b) paying the cost of having the Services supplied again.

9.4 Indemnity

Except for the liability under a Non-excludable Condition, the Customer warrants and agrees that the Customer and/or owner of the Vehicle (if the Customer is not the owner) releases and indemnifies Qantas/Contractor from and against all liabilities, claims, damages, losses, costs and expenses of whatever nature and howsoever occurring (including as a result of Qantas/Contractor's negligence) that arises out of or is in any way connected with the Vehicle, its accessories, contents or the provision of the Services in respect of the Vehicle.

9.5 Scope of the indemnity

The indemnity provided under clause 9.4 does not apply to the extent that liabilities, claims, damages, losses costs or expenses are directly and solely caused by wilful misconduct on the part of Qantas/Contractor.

10 Representations

The Customer acknowledges that (a) no agent or contractor of Qantas has power to vary these Terms and Conditions; and (b) he or she does not rely upon any representation made by Qantas/Contractor that contradicts or conflicts with any of these Terms and Conditions.

11 Personal Information

All personal information collected on this application form is collected by the Contractors in order to facilitate the operation of the Qantas Valet Express program including the charging of your nominated credit card account for the costs of your valet parking and the allocating of Qantas Frequent Flyer points to your Qantas Frequent Flyer Account. The Customer consents to this personal information being disclosed between the Contractors, Qantas and relevant third parties for these purposes. It is a condition of membership in the Qantas Valet Express program that the Customer agrees to this disclosure. Should you wish to review or alter your personal information at any time, please see our staff at any Qantas Valet location so they may assist you.

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