

CUSTOMER CHECKLIST

FOR PEOPLE TRAVELLING WITH MOBILITY AIDS

To make your journey with us as smooth as possible, please complete this Checklist before making a booking so that you have this information available at the time of booking. Please carry this Checklist with your other travel documents so that you have the information available if required on the day of travel.

Passenger Name: _			Width
Frequent Flyer No: _ (If applicable)			
Mobility Aid Type:	Manual	Electric	
Mobility Aid Height: Mobility Aid Width: Mobility Aid Length:		cm (adjusted state) cm (adjusted state) cm (adjusted state)	
Mobility Aid Weight:		kgs	Length

Refer to Qantas.com for Qantas size dimension restrictions.

Electric wheelchairs must fit within the Qantas specified size dimensions and must be carried in the upright position.

Manual wheelchairs must fit within the Qantas specified size dimensions. If the wheelchair cannot be loaded in the upright position and it weighs under 32kgs, it may be carried on its side if the manufacturer has confirmed that it can safely travel on its side. Please carry a copy of the manufacturer's confirmation with you.

Do you consent to your manual wheelchair being carried on its side? YES NO
Battery Type: Gel cell (dry) Wet non-spillable Wet spillable
Does your battery require disconnection? YES NO If yes, explain how to disconnect the battery (only wet spillable batteries require disconnection)
Do you have any instructions for how your Mobility Aid should be folded, adjusted or disassembled? YES NO YES NO
Are there any special instructions that are important for us to know to take care of your mobility aid? YES NO YES NO
Passenger Signature: Date:

Note: If you are not sure of the answer to any of these questions, please ask your mobility aid manufacturer for this information/assistance before travelling.