



Dear Customer

This information you provided during your booking inquiry has prompted Qantas to ask that you read and consider the Qantas Travel Clearance Guidelines (a copy of which is enclosed). If, having considered the Travel Clearance Guidelines, you consider it appropriate, you should ask your treating doctor to complete a Travel Clearance Form at your expense (also enclosed).

Please read through the Travel Clearance Guidelines carefully to see which, if any, restrictions may apply to your circumstances and proposed travel arrangements. If you have a condition that requires your treating doctor to complete the Travel Clearance Form or you feel that special consideration applies to your particular circumstances, please give your treating doctor the Travel Clearance Guidelines, the Travel Clearance Form and the letter addressed 'Dear Doctor' that is enclosed.

The purpose of the Travel Clearance Form is to enable Qantas, in conjunction with your treating doctor, to ensure that you are able to travel safely.

Please ensure that your treating doctor completes the Travel Clearance Form and returns it to Qantas at least 5 days before the date you wish to travel. If this does not happen, Qantas may not be able to clear you for travel and you may be unable to travel on your preferred flight.

Once the Travel Clearance Form has been returned to Qantas and been assessed by a member of the Qantas medical team, a member of Qantas staff will contact you to discuss your medical clearance.

In permitting your treating doctor to complete the Qantas Travel Clearance Form and provide the information requested in the Travel Clearance Form to Qantas, you are waiving the confidentiality of the information disclosed by your treating doctor. Qantas will disclose the contents of the Travel Clearance Form to all carriers associated with this ticket. However, Qantas will not disclose to any other third party without your permission, or unless if required by law.

Qantas wish to ensure that all its passengers fly safely. Please disclose all relevant information before travel. If you do not do so, this may affect your legal rights.

If you have any questions about the Travel Clearance Form or your travel clearance generally, please contact **Qantas Special Handling on +61 2 9304 7974**.

Yours sincerely  
Ion Morrison  
Qantas Aviation



Dear Doctor

Your patient wishes to travel by air with either Qantas, a Qantas subsidiary or Interline ticket associated with a Qantas ticket.

The information provided by your patient at the time of his/her booking inquiry has prompted Qantas to ask that you complete the attached travel Clearance Form and, if appropriate, certify that your patient is fit to undertake the proposed travel. This Assessment is to be carried out at your patient's expense.

The attached Travel Clearance Guidelines explain the special conditions to which Passengers are exposed during air travel and the restrictions that Qantas places on Air travel. They also list the specific conditions that require consideration by you before you certify that your patient is fit to travel by air. It is very important that you consider the Travel Clearance Guidelines very carefully before you complete the Travel Clearance Form.

Once you have completed the Travel Clearance Form please return it to Qantas by Facsimile on **+61 2 9691 0666** or within USA on **+61 0800 227 4813**. If you believe that Special consideration should apply to an individual patient, you should contact Qantas Special Handling on +61 2 9304 7974 to discuss the particular case.

Yours sincerely

Ion Morrision General Manager  
Qantas Aviation Health Services

## QANTAS TRAVEL CLEARANCE GUIDELINES

### ***Conditions that usually prevent travel***

If any one or more of the following conditions apply to you, you will probably be unable to travel if travel is to be undertaken within the time specified below. If your treating doctor believes that special consideration should apply to your circumstances, your doctor should complete the Travel Clearance Form and contact QANTAS Special Handling on (02) 9304 7974.

Angioplasty Angioplasty with stents	<ul style="list-style-type: none"> <li>• Within 3 days of travel</li> <li>• Within 2 days of travel</li> </ul>
Contagious Diseases	If any poses a direct risk of infection to passengers or crew.
Heart Attack	Within 7 days of intended travel
Pregnancy	<ul style="list-style-type: none"> <li>• Domestic flight – multiple pregnancy after 36th week</li> <li>• Flights greater than 4 hours – single pregnancy after 36th week</li> <li>• International flight – multiple pregnancy after 32nd week</li> </ul>
Psychiatric Disorder	<ul style="list-style-type: none"> <li>• Acute or uncontrolled</li> </ul>
Stroke	<ul style="list-style-type: none"> <li>• Within 3 days of intended travel</li> </ul>

### ***Conditions that may require travel clearance***

If any one or more of the following conditions apply to you, you may be unable to travel. If travel is to be undertaken within the time specified below, you should ask your treating doctor to complete the Travel Clearance Form if your doctor believes it is safe for you to travel.

Inability to toilet, eat or administer own medication	<ul style="list-style-type: none"> <li>• A competent escort (arranged by you) must be available to assist.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Recent deterioration within 48 hours of travel</li> </ul>
Head injury	<ul style="list-style-type: none"> <li>• Within 2 weeks of travel or where there is air in the cranium</li> </ul>
Heart Attack	<ul style="list-style-type: none"> <li>• Within 21 days of travel</li> </ul>
Chest surgery	<ul style="list-style-type: none"> <li>• Within 10 days of travel</li> </ul>
Ear and/or sinus pathology	<ul style="list-style-type: none"> <li>• Within 48 hours of resolution</li> </ul>
Stroke	<ul style="list-style-type: none"> <li>• Within 10 days of travel</li> </ul>
Phobias	<ul style="list-style-type: none"> <li>• If doubt about ability to cope with air travel</li> </ul>
Abdominal surgery	<ul style="list-style-type: none"> <li>• Within 10 days of travel</li> <li>• If laparoscopic (keyhole) surgery; within 4 days of travel.</li> </ul>
Anaemia	<ul style="list-style-type: none"> <li>• Hb &lt; 75 g/L</li> </ul>
Infants – newborn	<ul style="list-style-type: none"> <li>• Within 7 days of birth</li> </ul>
Decompression sickness	<ul style="list-style-type: none"> <li>• Requires clearance from a specialist in hyperbaric medicine</li> </ul>
Penetrating eye injury	<ul style="list-style-type: none"> <li>• While there is air in the eye or a vitreous leak</li> </ul>
Plaster casts	<ul style="list-style-type: none"> <li>• Plaster cast must be split if the injury is &lt; 48 hours old</li> </ul>
Pneumothorax	<ul style="list-style-type: none"> <li>• Within 14 days of resolution – MUST have NO air in chest cavity</li> </ul>
Fractured jaw which has been wired	<ul style="list-style-type: none"> <li>• Must carry wire cutters onboard. Must travel with an escort capable of cutting the wires if necessary. Suitable documentation must be carried for security issues</li> </ul>
Peritoneal Dialysis	<ul style="list-style-type: none"> <li>• Clearance required</li> </ul>
Stretcher/Humidicrib	<ul style="list-style-type: none"> <li>• Conditions apply</li> <li>• Restrictions apply to aircraft type</li> <li>• Must travel with medical escort</li> <li>• Stretchers must be managed by an appropriate Medical Repatriation Company</li> </ul>
Psychiatric disorder that may deteriorate during flight	<ul style="list-style-type: none"> <li>• Must travel with a medical escort. Escort must seat in an adjacent seat</li> </ul>
Inability to sit upright	<ul style="list-style-type: none"> <li>• Passengers are required to sit upright for take-off and landing</li> </ul>

<p>Assisted Breathing during travel – supplementary oxygen</p>	<ul style="list-style-type: none"> <li>• While the aircraft may be at 40,000 feet, cabin altitude is generally maintained at 6,000 to 8,000 feet. This results in an oxygen level equivalent to an atmosphere with 15% oxygen content. Because of the nature of the oxygen dissociation curve, most passengers can tolerate this partial pressure without detriment. However, passengers with pre-existing respiratory or cardiac conditions may need supplementary oxygen.</li> <li>• If your patient requires supplemental oxygen during travel, a Travel Clearance Form must be submitted to Qantas Special Handling. Supplemental oxygen must be pre-ordered and there is an additional charge.</li> </ul>
<p>Plug in electrical equipment</p>	<ul style="list-style-type: none"> <li>• To prevent interference with aircraft electrical systems, all plug-in equipment must be QF approved and medical approval is required by Qantas.</li> </ul>







AFP Medical		Omron HealthCare		Medel		Medix World Traveller	
model	tick	model	tick	model	tick	model	tick
Aquilon Nebuliser System		CompAir Elite XL		AS2 Compact		2000HF	
Sunrise Medical Devilbiss Plumo-Mate		Sunrise Medical Devilbiss Pulmo-Aid LT		Warren & Brown Co. (RepcO)		Niche Medical	
model	tick	model	tick	model	tick	model	tick
4650D		3650D		CL200		Freeway Lite	
				CP-AC-DC Type P and REB 30		Freeway Freedom	
Respironics							
model	tick						
MicroElite							
VENTILATORS *(see note)							
Aequitron (Life Products) Ventilator		Bird (Jerome Industries) Power Supply Model ILTS-61 (Bird P/N 68107)		Bird Tbird Industries Ventilator System		Tag Medical Pulmonetic Systems LTV Series Ventilator – with external mains Transformer Required	
model	tick	model	tick	model	tick	model	tick
LP3 – 12V or 24V only		AVIAN Ventilator/ Monitor		VS02		1000	
LP4 – 12V or 24V only						900	
							850
LP6 (LP6 PLUS) internal switch set to 110V						800	
LP10 – with power supply input set to 115V		Breas Medical		Precision Medical		Pulmonetic Systems	
model	tick	model	tick	model	tick	model	tick
		Personal Ventilator PV401		Minimate Compressor Nebuliser		LTV Series Ventilator P/N 10664 Rev. A – external battery powered only	
		Pressure Support Volume Control PV403					
RESPIRATORS *(see note)							
LifeCare Respirator With a transformer set to 120V. ** Internal Jumpers must be reset by agent **		Coleman Eng.					
model	tick	model	tick				
PLV-100		Coleman Respirator					
PLV-102							
OXYGEN CONCENTRATORS							
AirSep Corporation Portable Oxygen Concentrator		Inogen		SeQual		Invacare Portable Oxygen Concentrator	
model	tick	model	tick	model	tick	Model	tick
Lifestyle		Inogen One Oxygen System		Eclipse (1000)		XPO2 (XPO100) With possible external power sources: - battery - AC/DC adaptor XPO130	
Freestyle					Eclipse 2 (1000A)		
Respironics Portable Oxygen Concentrator							
Model	tick						
EverGo (900)							

MISCELLANEOUS							
NCH Transport Bridge – B3		NCH Power Supply AC/DC, DC/DC		NCH Transport System – C1		Propaq Monitor – 204ELSCRA	
model	tick	model	tick	model	tick	model	tick
B/C 204524		B/C 205629		B/C 200824		B/C 204519	
S/N 990701		S/N 980501		S/N C1		S/N DA008265	
Paediatric Support Module Transport System		Lifecare International Alarm Pressure – 23-001		Exeltech Inc Inverter – DC/AC		Radiometer Pacific Transcutaneous – Tina TCM3	
model	tick	model	tick	model	tick	model	tick
B/C 205509		B/C 203706		B/C 205630		B/C 204192	
S/N 20000501		S/N PA9610041		S/N 101427		S/N 101R93N11	
Ivy Biomedical Monitor - 706		Infrasonics Ventilator – 100 *(see note)		Fisher & Paykel Humidifier – MR-512		Noumea Centre Hospitalier Ventilator	
model	tick	model	tick	model	tick	model	tick
B/C 200191		B/C 204190		All B/C's		LO3N2	
S/N 93029713		S/N 30206-034		All S/N's			
Protocol (Heart Monitor)		Statpower Technologies Corporation		Allersearch Power		Baxter Health Care Syringe Pump	
model	tick	model	tick	model	tick	model	tick
Propaq 104		PROwatt 250i 12V/24V Power Inverter		732-005 (SSL40-7615)		AS20G	
Propaq 106				732-005/K			
Encore 206EL							
Biomedical Engineering NCH Laerdal Suction Unit LSU		Nelcor Puritan Bennett Pulse Oximeter		Allersearch Power Supply		Terumo Terufusion Syringe Pump	
model	tick	model	tick	model	tick	model	tick
2001-06		NPB-290		P125-003		STC-521	
2002-06		NPB-295					
HUMIDICRIB							
OHIO		CIG Thermocot		Parker Healthcare Humidifier		Vickers Incubator	
model	tick	model	tick	model	tick	model	tick
AIR VAC Transport Incubator		TS		HT50		77 Mk3	
		TS2					

**NOTES:**

1. QANTAS Airways will only supply a Korjo US type power adaptor to enable connection to aircraft power. If your medical equipment has a different countries power plug connection, you must ensure that you supply your own adaptor to convert your equipment's power plug to the US type power plug connection.

2. As aircraft power is not guaranteed and could be interrupted during flight, **passengers on life support equipment must provide their own suitable back-up battery power supply for use in flight.** Batteries must be fully charged and sufficient for 150% of the maximum flight duration. Qantas Special Handling will provide detailed information regarding requirements.

3. Batteries must be non-spillable. Please refer to the Qantas Dangerous Goods Policy for conditions of carriage of batteries. This may be found on the qantas.com website.