



Dear Customer

The information provided during your booking inquiry has prompted Qantas Airways Limited (“**Qantas**”) to ask that you read and consider the Qantas Travel Clearance Guidelines (copy enclosed). If, having reviewed the Qantas Travel Clearance Guidelines, you have a condition that may restrict your travel, you are required to have your treating doctor complete a Qantas Travel Clearance Form (copy enclosed) to authorise your travel. A letter to your doctor is also enclosed.

The purpose of the Qantas Travel Clearance Form is to enable Qantas, in conjunction with your treating doctor, to ensure your health and safety during the flight. Accordingly, it is very important that you disclose all relevant information before you travel.

Please ensure that the completed Qantas Travel Clearance Form is returned to Qantas at least 2 days before the date of your booked or proposed flight. If this does not happen, Qantas may not be able to clear you for travel and make the necessary arrangements in time, resulting in possible delays to your travel itinerary.

In permitting your treating doctor to complete the Qantas Travel Clearance Form and provide the information requested in the Qantas Travel Clearance Form to Qantas, you are waiving the confidentiality of the information disclosed by your treating doctor. Qantas will disclose the contents of the Qantas Travel Clearance Form to all carriers associated with this ticket. However, Qantas will not disclose the information to any other third party without your permission, unless required by law.

If you have any questions about the Qantas Travel Clearance Form or your travel clearance generally, please contact **Qantas Special Handling on +61 2 9304 7974**.

Yours sincerely

Dr Bill Isles
Qantas Aviation Medical Services



Dear Doctor

Your patient wishes to travel by air with either Qantas Airways Limited ('**Qantas**'), a Qantas subsidiary or on an interline ticket associated with a Qantas ticket.

The information provided by your patient at the time of his/her booking inquiry has prompted Qantas to ask that you complete the attached Qantas Travel Clearance Form and, if appropriate, certify that your patient is fit to undertake the proposed travel. This assessment is to be carried out at your patient's expense.

The attached Qantas Travel Clearance Guidelines explain the specific conditions to which passengers are exposed in-flight and sets out the medical conditions that may be affected by these particular conditions (such as altitude, etc). They also list the specific conditions that require consideration by you before you certify that your patient is fit to travel by air. It is very important that you consider the Qantas Travel Clearance Guidelines very carefully before you complete the Qantas Travel Clearance Form.

Once you have completed the Qantas Travel Clearance Form please return it to Qantas by facsimile on **+61 2 9691 0666** or within USA on **+61 0800 227 4813**. If you believe that specific consideration should be given to an individual patient, you should contact Qantas Special Handling on +61 2 9304 7974 to discuss the particular case.

Yours sincerely

Dr Bill Isles
Qantas Aviation Medical Services

QANTAS TRAVEL CLEARANCE GUIDELINES

Conditions that usually prevent travel

If any one or more of the following conditions applies to you, you will probably be unable to travel if travel is to be undertaken within the times specified below. If your treating doctor believes that specific consideration should apply to your particular circumstances, your doctor should complete the Qantas Travel Clearance Form and contact Qantas Special Handling on (02) 9304 7974.

Angioplasty Angioplasty with stents	<ul style="list-style-type: none"> • Within 3 days of travel • Within 2 days of travel
Communicable Diseases	If you have any communicable disease or infection that poses a direct threat ie a significant risk to the health or safety of passengers or crew, you will need a medical certificate advising how and why the disease or infection will not be transmitted in-flight.
Heart Attack	Within 7 days of intended travel
Pregnancy	<ul style="list-style-type: none"> • Domestic flight – multiple pregnancy after 36th week • Flights greater than 4 hours – single pregnancy after 36th week • International flight – multiple pregnancy after 32nd week
Psychiatric Disorder	<ul style="list-style-type: none"> • Acute or uncontrolled
Stroke	<ul style="list-style-type: none"> • Within 3 days of intended travel

Conditions that may require travel clearance

If any one or more of the following conditions apply to you, you may be unable to travel. If travel is to be undertaken within the times specified below, you should ask your treating doctor to complete the Qantas Travel Clearance Form if your doctor believes it is safe for you to travel.

Inability to toilet, eat or administer own Medication	<ul style="list-style-type: none"> • Cabin Crew cannot and will not assist a customer to toilet, eat or administer their own medication. If assistance is required with any of these functions, an escort/carer must be available to assist.
Asthma	<ul style="list-style-type: none"> • Recent deterioration within 48 hours of travel
Head injury	<ul style="list-style-type: none"> • Within 2 weeks of travel or where there is air in the cranium
Heart Attack	<ul style="list-style-type: none"> • Within 21 days of travel
Chest surgery	<ul style="list-style-type: none"> • Within 10 days of travel
Ear and/or sinus pathology	<ul style="list-style-type: none"> • Within 48 hours of resolution
Stroke	<ul style="list-style-type: none"> • Within 10 days of travel
Phobias	<ul style="list-style-type: none"> • If doubt about ability to cope with air travel
Abdominal surgery	<ul style="list-style-type: none"> • Within 10 days of travel • If laparoscopic (keyhole) surgery; within 4 days of travel.
Anaemia	<ul style="list-style-type: none"> • Hb < 75 g/L
Infants – newborn	<ul style="list-style-type: none"> • Within 7 days of birth
Decompression sickness	<ul style="list-style-type: none"> • Requires clearance from a specialist in hyperbaric medicine
Penetrating eye injury	<ul style="list-style-type: none"> • While there is air in the eye or a vitreous leak
Plaster casts	<ul style="list-style-type: none"> • Plaster cast must be split if the injury is < 48 hours old
Pneumothorax	<ul style="list-style-type: none"> • Within 14 days of resolution – MUST have NO air in chest cavity
Fractured jaw which has been wired	<ul style="list-style-type: none"> • Must carry wire cutters onboard and travel with an escort capable of cutting the wires if necessary. Suitable documentation must be carried to satisfy aviation security requirements
Peritoneal Dialysis	<ul style="list-style-type: none"> • Clearance required so that appropriate means of waste disposal can be agreed prior to travel

Stretcher/Humidicrib	<ul style="list-style-type: none"> • Conditions apply • Restrictions apply depending on aircraft type • Must travel with medical escort • Stretchers must be managed by an appropriate Medical Repatriation Company
Psychiatric disorder that may deteriorate during flight	<ul style="list-style-type: none"> • Must travel with a medical escort. Escort must seat in an adjacent seat
Inability to sit upright	<ul style="list-style-type: none"> • Passengers are required to sit upright for take-off and landing
Assisted Breathing during travel – supplementary oxygen	<ul style="list-style-type: none"> • While the aircraft may be at 40,000 feet, cabin altitude is generally maintained at 6,000 to 8,000 feet. This results in an oxygen level equivalent to an atmosphere with 15% oxygen content. Because of the nature of the oxygen dissociation curve, most passengers can tolerate this partial pressure without detriment. However, passengers with pre-existing respiratory or cardiac conditions may need supplementary oxygen. • If your patient requires supplemental oxygen during travel, a Qantas Travel Clearance Form must be submitted to Qantas Special Handling. Supplemental oxygen must be pre-ordered and there is an additional charge for the supply of the oxygen.
Plug in electrical equipment	<ul style="list-style-type: none"> • To prevent interference with aircraft electrical systems, all plug-in equipment must be Qantas approved and medical approval is required by Qantas.

DEFIBRILLATORS								
Physio Control Defibrillator -Battery powered only		Laerdal Heartstart -Battery powered only		Ferno Australia		Acute Care Systems Monitor/Defibrillator		
model	tick	model	tick	model	tick	model	tick	
Lifepak 5		3000		MRL - Medical Research Laboratories		Lifepak 12		
Lifepak 10 Manual & monitor modes only.		Simon and Wheel -Battery powered only						
		model	tick					
		DMS600/2						
NEUROSTIMULATORS								
Medtronic Neurostimulator RF Transmitters -Battery powered only		Neuromed Neurostimulator Transmitters		Neuromed Neurostimulator Transmitters -Battery powered only				
model	tick	model	tick	model	tick			
3210		MNT-4D		MNT-70				
3425		MNT-88D		MNT-98				
		MNT-916		MNT-904				
NEBULISERS								
Allersearch Nomad Nebuliser		Allersearch MicroNeb Nebuliser		Allersearch Ventalair Dual Voltage		Allersearch Ventalair 12V Travel		
model	tick	model	tick	model	tick	model	tick	
Therapy System 650-025 Must be powered by: <ul style="list-style-type: none"> Allersearch MicroNeb Power Supply: Product code 732-003, 732-004 or 732-005 P/N P649-202 (Transformer) P/N P173-008 (Cable) OR <ul style="list-style-type: none"> Pre-charged Internal Nebuliser Battery (cannot be charged in flight) OR <ul style="list-style-type: none"> Pre-charged external battery P/N 150-002 (cannot be charged in flight) 		650-028		650-020 (Forte II Traveller)		650-019		
			650-029		Must be powered by: <ul style="list-style-type: none"> Allersearch MicroNeb Power Supply: Product code 732-003, 732-004 or 732-005 P/N P649-202 (Transformer) P/N P173-008 (Cable) OR <ul style="list-style-type: none"> Pre-charged external battery P/N 150-002 (cannot be charged in flight) 		Must be powered by: <ul style="list-style-type: none"> Pre-charged external battery P/N 150-002 (cannot be charged in flight) 	
			Must be powered by: <ul style="list-style-type: none"> Allersearch MicroNeb Power Supply: Product code 732-003, 732-004 or 732-005 P/N P649-202 (Transformer) P/N P173-008 (Cable) OR <ul style="list-style-type: none"> Pre-charged Detachable NiCad Battery P/N P125-003 (cannot be charged in flight) 				Allersearch	
							model	tick
							NOMAD NexGen Travel Nebuliser	
							Allersearch Vitalair Multi-Voltage (Dynavac)	
							model	tick
							7010z	
							7015	
							Maymist Nebulisation Pump System	
						model	tick	
						Breathe Freely		
						Maymed (AFP-Medical) -Battery powered only		
		model	tick	model	tick	model	tick	
		Tourer Lite Nebulising Pump		Tourer Mk VII		Carrymist Nebuliser		
				Traveller Mk VII				

AFP Medical		Omron HealthCare		Medel		Medix World Traveller	
model	tick	model	tick	model	tick	model	tick
Aquilon Nebuliser System		CompAir Elite XL		AS2 Compact		2000HF	
Sunrise Medical Devilbiss Plumo-Mate		Sunrise Medical Devilbiss Pulmo-Aid LT		Warren & Brown Co. (RepcO)		Niche Medical	
model	tick	model	tick	model	tick	model	tick
4650D		3650D		CL200		Freeway Lite	
				CP-AC-DC Type P and REB 30		Freeway Freedom	
Respironics							
model	tick						
MicroElite							
VENTILATORS *(see note)							
Aequitron (Life Products) Ventilator		Bird (Jerome Industries) Power Supply Model ILTS-61 (Bird P/N 68107)		Bird Tbird Industries Ventilator System		Tag Medical Pulmonetic Systems LTV Series Ventilator – with external mains Transformer Required	
model	tick	model	tick	model	tick	model	tick
LP3 – 12V or 24V only		AVIAN Ventilator/ Monitor		VS02		1000	
LP4 – 12V or 24V only						900	
							850
LP6 (LP6 PLUS) internal switch set to 110V		Breas Medical		Precision Medical		Pulmonetic Systems	
		model	tick	model	tick	model	tick
LP10 – with power supply input set to 115V		Personal Ventilator PV401		Minimate Compressor Nebuliser		LTV Series Ventilator P/N 10664 Rev. A – external battery powered only	
		Pressure Support Volume Control PV403					
RESPIRATORS *(see note)							
LifeCare Respirator With a transformer set to 120V. ** Internal Jumpers must be reset by agent **		Coleman Eng.					
model	tick	model	tick				
PLV-100		Coleman Respirator					
PLV-102							
OXYGEN CONCENTRATORS							
AirSep Corporation Portable Oxygen Concentrator		Inogen		SeQual		Invacare Portable Oxygen Concentrator	
model	tick	model	tick	model	tick	Model	tick
Lifestyle		Inogen One Oxygen System		Eclipse (1000)		XPO2 (XPO100) With possible external power sources: - battery - AC/DC adaptor XPO130	
Freestyle					Eclipse 2 (1000A)		
Respironics Portable Oxygen Concentrator							
Model	tick						
EverGo (900)							

MISCELLANEOUS							
NCH Transport Bridge – B3		NCH Power Supply AC/DC, DC/DC		NCH Transport System – C1		Propaq Monitor – 204ELSCRA	
model	tick	model	tick	model	tick	model	tick
B/C 204524		B/C 205629		B/C 200824		B/C 204519	
S/N 990701		S/N 980501		S/N C1		S/N DA008265	
Paediatric Support Module Transport System		Lifecare International Alarm Pressure – 23-001		Exeltech Inc Inverter – DC/AC		Radiometer Pacific Transcutaneous – Tina TCM3	
model	tick	model	tick	model	tick	model	tick
B/C 205509		B/C 203706		B/C 205630		B/C 204192	
S/N 20000501		S/N PA9610041		S/N 101427		S/N 101R93N11	
Ivy Biomedical Monitor - 706		Infrasonics Ventilator – 100 *(see note)		Fisher & Paykel Humidifier – MR-512		Noumea Centre Hospitalier Ventilator	
model	tick	model	tick	model	tick	model	tick
B/C 200191		B/C 204190		All B/C's		LO3N2	
S/N 93029713		S/N 30206-034		All S/N's			
Protocol (Heart Monitor)		Statpower Technologies Corporation		Allersearch Power		Baxter Health Care Syringe Pump	
model	tick	model	tick	model	tick	model	tick
Propaq 104		PROwatt 250i 12V/24V Power Inverter		732-005 (SSL40-7615)		AS20G	
Propaq 106			732-005/K				
Encore 206EL							
Biomedical Engineering NCH Laerdal Suction Unit LSU		Nelcor Puritan Bennett Pulse Oximeter		Allersearch Power Supply		Terumo Terufusion Syringe Pump	
model	tick	model	tick	model	tick	model	tick
2001-06		NPB-290		P125-003		STC-521	
2002-06		NPB-295					
HUMIDICRIB							
OHIO		CIG Thermocot		Parker Healthcare Humidifier		Vickers Incubator	
model	tick	model	tick	model	tick	model	tick
AIR VAC Transport Incubator		TS		HT50		77 Mk3	
		TS2					

NOTES:

1. Qantas will only supply a Korjo US type power adaptor to enable connection to aircraft power. If your medical equipment has a different country power plug connection, you must ensure that you supply your own adaptor to convert your equipment's power plug to the US type power plug connection.

2. As aircraft power is not guaranteed and could be interrupted during flight, **passengers on life support equipment must provide their own suitable back-up battery power supply for use in flight.** Batteries must be fully charged and sufficient for 150% of the maximum flight duration. Qantas Special Handling will provide detailed information regarding these requirements.

3. Batteries must be non-spillable. Please refer to the *Dangerous Goods* requirements for conditions applicable to the carriage of batteries. This may be found on the [qantas.com](http://www.qantas.com.au/info/flying/beforeYouTravel/dangerousGoods) at <http://www.qantas.com.au/info/flying/beforeYouTravel/dangerousGoods>.