

Reef Explorer Competition Terms and Conditions

- 1) Information on how to enter forms part of the terms and conditions of entry. Entry into the promotion is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
- 2) The promoter is Qantas Airways Limited (ABN 16 009 661 901) of 401 King St Hammersmith, W6 9NJ, telephone 0845 7747 767 (**Promoter**).

Duration

- 3) The promotion commences at 00.01am 11 April 2016 and closes at 11.59pm 8 May 2016. (**Promotion Period**).

Eligibility to enter

- 4) Entry is open only to residents of the United Kingdom (excluding Northern Ireland) aged 18 years or over (**Eligible Entrants**).
- 5) The following people are not eligible to enter:
 - a) Directors, management, employees and their immediate families of the Promoter and its related bodies corporate;
 - b) registered travel companions of employees of the Promoter and its related bodies corporate; and
 - c) employees and their immediate families of Tourism and Events Queensland, Tourism Tropical North Queensland, Hilton Hotels, Great Barrier Reef Foundation and Delaware North.
- 6) To ensure compliance with Northern Ireland laws, residents of Northern Ireland have been excluded.

Entry into the promotion

- 7) To enter, Eligible Entrants must during the Promotion Period
 - a) Watch the one minute video
 - b) complete the online entry form including the answer to the following question:
The Cairns and Great Barrier Reef region is the only place in the world where two World Heritage-listed sites sit side by side - the Great Barrier Reef and . . . ?
- 8) To take the prize, Eligible Entrants must be able to travel to Australia in September or October 2016, with all travel completed by 31 October 2016.
- 9) The Promoter is not responsible for any lost, late or misdirected entries.
- 10) Eligible Entrants are permitted one entry (multiple entries are not permitted).
- 11) The time of entry will be deemed to be the time the entry is received by the Promoter.
- 12) The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Drawing of entries

- 13) The draw will take place at the offices of the Promoter on Tuesday 10 May 2016 and will be conducted by the Promoter (**Drawer**). A draw will be held from all Eligible Entrants who have answered the question correctly.
- 14) The results of the draw is final and no correspondence will be entered into.

The prize

- 15) There will be 1 prize in total. The maximum total prize pool value is £7,200, based on the recommended retail value and exchange rate at the time of printing. The Promoter accepts no responsibility for any variation in the value of the prizes.
- 16) The prize consists of:
 - a) Two (2) return economy tickets from London Heathrow to Cairns via Dubai and either Sydney or Melbourne on a Qantas operated and marketed flight;
 - b) Three (3) nights twin share accommodation at the Hilton Cairns in an Ocean View Deluxe Room including breakfast daily;
 - c) Return flights from Cairns to Lizard Island operated by Air East;
 - d) Three (3) nights accommodation at Lizard Island Resort in an Anchor Bay Suite including meals and beverages, but excluding Degustation Dining and wine from the Lizard Island Cellar list;
 - e) A half day inner reef experience of either snorkelling or diving (if the winner is licenced) on the reef, including morning or afternoon tea;
 - f) A personal tour of the Lizard Island Research Station and chance to work with one of the researchers;
 - g) Participation in a community Reefblitz where you can learn more about the plants and animals living in and around the reef.
- 17) Unless otherwise stated, the prize does not include travel insurance, passports, visas, meals, taxes not included in the price of the ticket, ground transportation, flights, accommodation or any other costs of a personal nature, including additional incidental charges at the hotel such as mini-bar, laundry, room service and telephone calls charged to the winner's room. Compliance with any health or other government requirements is the responsibility of each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination. Prize travel is subject to Qantas' General Conditions of Carriage. Accommodation is subject to the accommodation providers' terms and conditions.
- 18) Prize travel and accommodation are subject to availability at the time of booking and prize travel is subject to availability of prize travel fares at the time of booking. The winners and their companions must travel together on all prize travel and will not accrue Qantas Points on any element of the prize. An upgrade cannot be purchased on airfares with cash or Qantas Points.
- 19) Prize travel and accommodation must be booked by Tuesday 31 May 2016 and all travel must be commenced in either September or October 2016, and completed by 31 October 2016. There can be no changes to travel arrangements once tickets have been issued or accommodation bookings once the reservation is confirmed.
- 20) Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person. It is a condition of accepting a prize that the winner accepts the conditions of use of that prize.

- 21) If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority.

Notification of the winner

- 22) The winner will be notified by phone and/or e-mail within two (2) working days of the draw date and their name will be published on qantas.com/reefexplorer within seven (7) days of the draw.

Right of the Promoter to redraw

- 23) The Promoter reserves the right to redraw in the event of an entrant being unable to satisfy these promotion terms and conditions or forfeiting or not claiming a prize. For any prizes that remain unclaimed at midday 16 May 2016 a second draw will be conducted by the Drawer on 17 May 2016 at the same place as the original draw, subject to any written direction given under applicable law. Any winners determined in accordance with this clause will be notified by phone and/or e-mail by 18 May 2016 and their names will be published on qantas.com/reefexplorer within seven (7) days of the draw.

Limitation of liability and variation of terms

- 24) If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
- 25) The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (**Promotion Parties**) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (**Damages**) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.
- 26) The exclusion of liability in clause 25 does not apply to limit or exclude liability:
- a) for personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt: third party goods or services, which other than in connection with this promotion, are in the normal course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; and the Promoter's Conditions of Carriage and general booking conditions (and any exclusions contained therein) apply despite any statement to the contrary in these terms and conditions; or
 - b) to the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

Entry details and privacy

- 27) Entry details remain the property of the Promoter. The name and photograph of the winner may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize. Entrants consent to the Promoter using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and to conduct marketing activities. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's, Tourism & Events Queensland and prize providers' Privacy Statements. Visit qantas.com/privacy to obtain a copy of the Promoter's Privacy Statement, or contact the relevant company.

Tax Implications

- 28) The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.