



Taking care of people.
Travel Care 



Air travel with babies & young children. ▽

Seating and Baggage.

International

Infants (0-23mths inclusive) who do not occupy a separate seat are charged 10% of the adult fare when accompanied by an adult. There must be one adult for every infant booked or a fare must be paid.

Once a child turns 2 years they must occupy a seat and pay the applicable fare. Children and infants must have their own ticket. Bassinets are fitted to most Qantas aircraft and should be requested at the time of reservation. Bassinets may be booked for infants up to eighteen months, and there is a weight limit of 11 kilograms (25lbs). Baggage allowances vary depending on your intended destination, it is recommended you check with Qantas directly. As a general rule there is no baggage allowance for infants paying 10% of the adult fare, and children paying at least 50% of the adult fare are entitled to the adult allowance.

Domestic (Australia & New Zealand)

In Australia and New Zealand infants (0-23mths inclusive) who do not occupy a separate seat are carried free of charge. There must be one adult for every infant booked or a fare must be paid. Once a child turns 2 years they must occupy a seat and pay the applicable fare. A limited number of bassinets are provided on some domestic aircraft. These may be requested at time of reservation. A weight limit of 11kgs (25lbs) applies. Bassinets may be booked for infants up to 18 months of age. Infants are allowed one of the following as checked in baggage: Stroller, Car Seat, Baby Capsule or Folding Cot. The safest way for an infant to travel on an aircraft is in a Child Restraint Device (car seat).

A passenger seat can be purchased for the placement of a child seat. A child seat can be approved for carriage through the special handling area of Qantas, call 131313. Carriage of a lap held infant is allowed however research has demonstrated it does not provide the protection of a child seat.

Infants who are unable to use the bassinets are not entitled to a seat and must be nursed.

Meals.

Special child, infant and toddler meals are available on both Qantas International and Domestic flights, (limitations may apply on some QantasLink flights). All special meals must be requested at time of reservation. Please notify us of your child's age when booking. Children's meals are well-balanced and appropriate for the respective age groups. Please note Qantas does not provide infant formula.

Airport Services.

Nursery facilities and mothers' rooms are provided at most major airports. Strollers are generally permitted up to the gate lounge and are then stored in the hold.

Onboard.

During take-off and landing bassinets must be closed and you must nurse your infant. Baby travel packs are available free of charge on our international flights. Cabin crew will prepare, heat and wash bottles or pacifiers on request. Baby changing tables are available in selected washrooms. For safety reasons, children are not permitted to sleep on the floor of the aircraft. Activity packs are available on both international and domestic services. Qantas screens movies on board that are modified for airline audiences. To make your child feel more comfortable you may like to bring a favourite toy on board, or pack a favourite snack, (but remember quarantine restrictions apply when flying internationally).



Children travelling alone

The following rules apply when children travel alone on Qantas services. The applicable fare for Unaccompanied Minors vary according to the destination, you will be advised of the applicable rules at time of booking.

International: Children aged 6 to 11 (inclusive) are classified as Unaccompanied Minors. Children under 6 must travel with an escort and ages 12 to 15 will only be classified as Unaccompanied Minor's at the request of the parent/guardian. Children aged 5 may travel unaccompanied if total travel time is less than 6 hours.

Domestic: Children aged 5 to 11 (inclusive) are classified as Unaccompanied Minors. Children under 5 must travel with an escort, and ages 12 to 15 will only be classified as Unaccompanied Minor's at the request of the parent/guardian.

Parents/guardians must provide Qantas or their travel agent with a complete list of Unaccompanied Minor details, including age, who will be dropping off/picking up, full contact details, addresses and any special requirements. An unaccompanied minor form must be completed and signed by a parent or guardian. These forms are available direct from Qantas offices, or your travel agent or you can call Qantas on 13 13 13.

Cabin crew will be advised of your child's name, age and any special requirements he or she might have. They are instructed to regularly check that your child is comfortable.

Qantas will guide your child through all stages of their travel including arrival and departure formalities and any transit stops. Upon arrival they will be handed over to the person nominated for collection. It is a Qantas requirement that those collecting the child must produce photo identification.

It is important to remember to notify Qantas of any changes to your child's travel plans, and on all international flights children travelling alone must have their own passport and visas.





Qantas Airways Limited ABN 16 009 661 901

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